**Box S1: Topic list**

1. **Changes**

   Did you notice any changes in primary care after the start of the pandemic and how did you experience them?
   - What do you think of the use of personal protective equipment and other COVID-19 related measures during a consultation?
   - What went well, what could be done better?
   - In what way were you informed about these changes? How do you evaluate the communication about this?

2. **Accessibility (the possibility to come to the general practice)**

   To what extent did you have the possibility to visit your general practice? How did you experience the accessibility?
   - To what extent was the general practice accessible? By telephone/visit?
   - Was it possible to receive a visit from the GP at home? (if applicable)
   - How did you experience this?

3. **E-Health**

   What alternatives for a physical consultation/visit at the general practice have you been offered by your GP? How did you experience these alternatives?
   - What are your experiences with these new ways of care providing?
   - What were pros and cons?
   - To what extent do you want to use this in the future?
   - To what extent did you use [www.thuisarts.nl](www.thuisarts.nl) ? ([www.GPinfo.nl](www.GPinfo.nl))

4. **Care consumption**

   What influence did the COVID-19 pandemic have on your primary care consumption?
   - To what extent did you receive the care you needed?
   - To what extent did you decide not visiting the general practice? Why did you/ did you not?
   - To what extent did your GP hold off your care needs?
   - To what extent is regular care continued during the pandemic? In what way? How do you evaluate this?
   - Did you need additional care during the pandemic?

5. **Quality**

   How did the COVID-19 pandemic have an impact on the quality of primary care?

6. **Reflection**

   Which covid-19 induced changes in primary care would you like to retain after the pandemic?
   - Did primary care take advantages from the COVID-19 pandemic?
   - What has been the biggest adverse effect?

7. **GP Out of hours services.**

   In case the participant needed to use out-of-hours services (see application form), briefly ask the above questions focusing on the out-of-hours services.